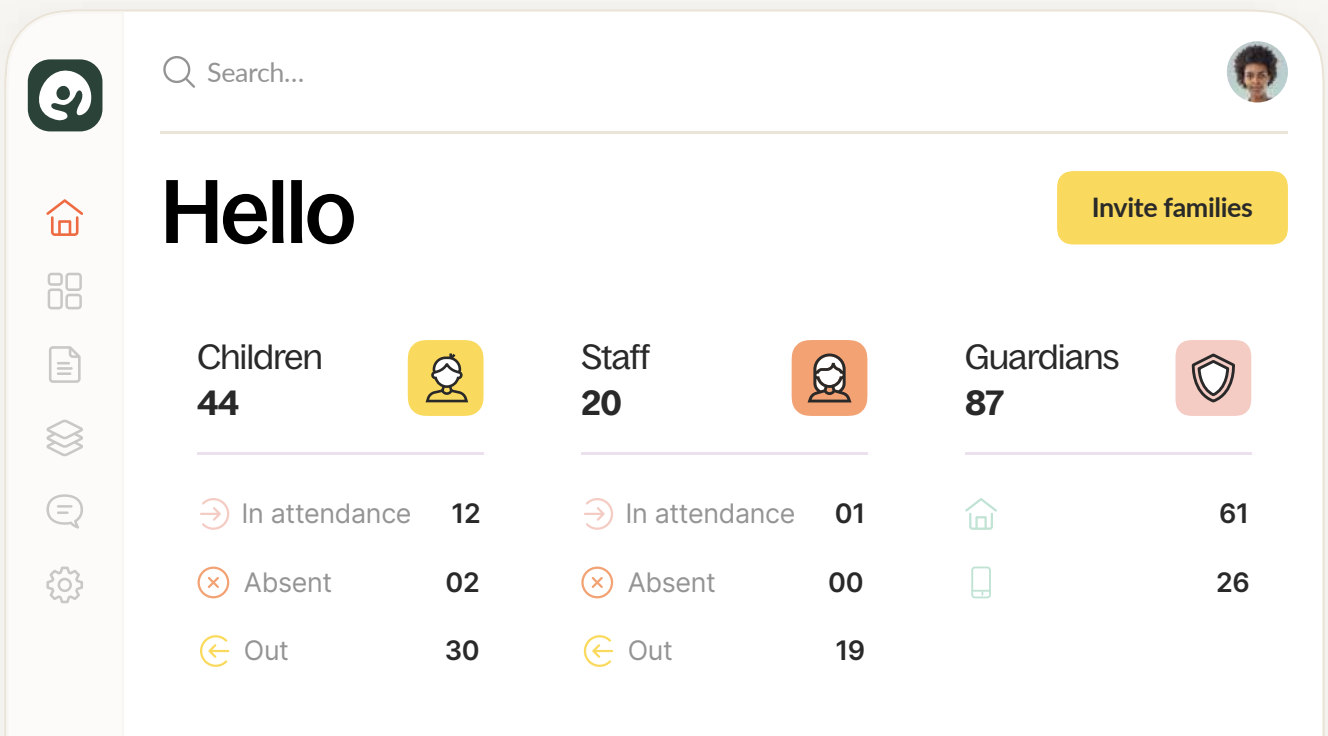


# Transforming childcare management with Little Vista

A Homework Hub success story.



The screenshot shows the Homework Hub dashboard. At the top left is the Little Vista logo. A search bar with a magnifying glass icon and the text "Search..." is at the top. A user profile picture is in the top right. Below the search bar is a large "Hello" greeting. To the right of "Hello" is a yellow button labeled "Invite families". A vertical sidebar on the left contains icons for home, grid, document, stack, chat, and settings. The main content area displays three columns: Children, Staff, and Guardians. Each column has a total count and a list of status categories with their respective counts.

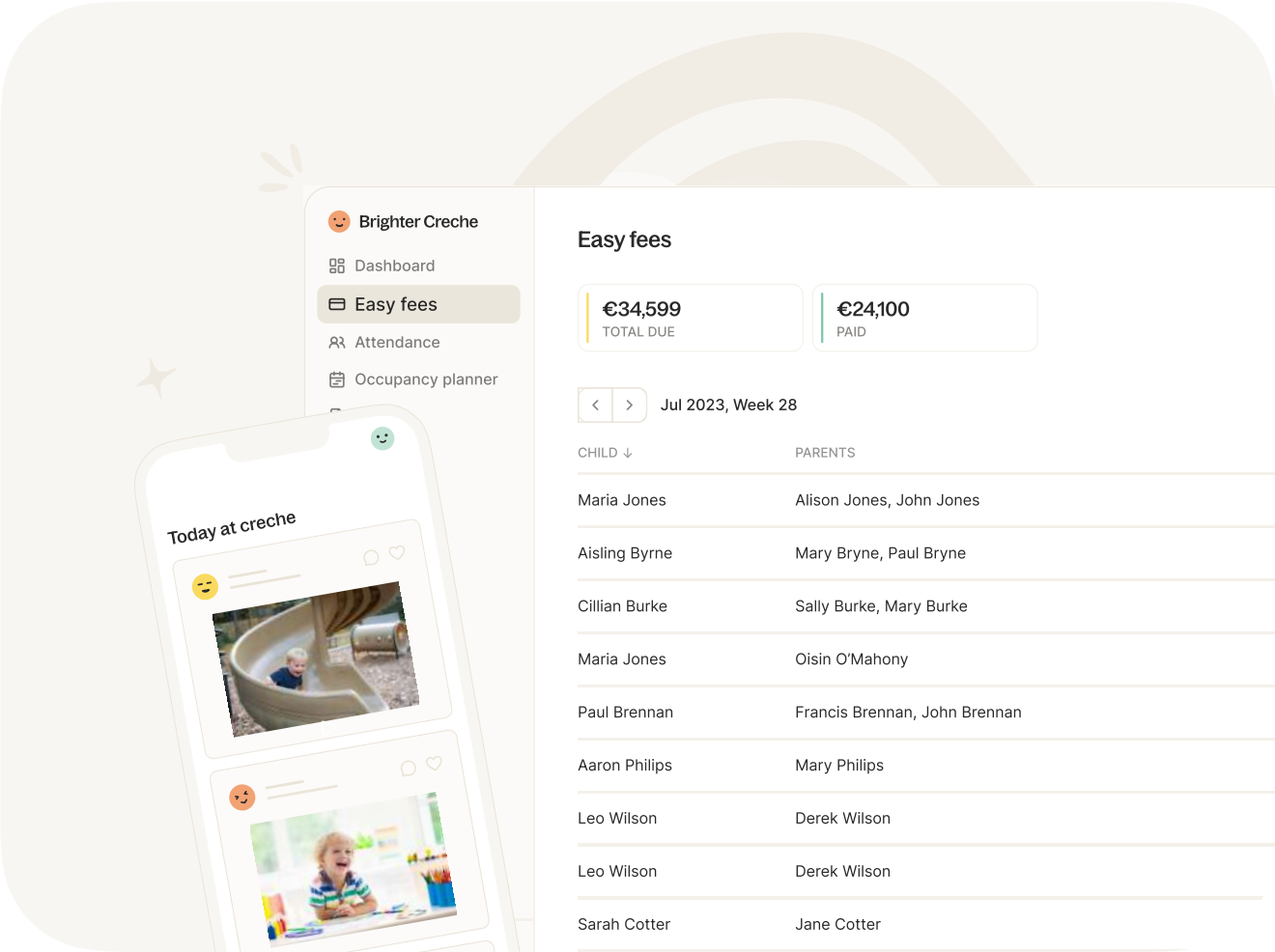
Children	Staff	Guardians
44	20	87
In attendance: 12	In attendance: 01	61
Absent: 02	Absent: 00	26
Out: 30	Out: 19	

# Company overview

Homework Hub is a trusted childcare provider based in Tipperary, Ireland. Dedicated to creating an environment where children can thrive outside of school hours, Homework Hub’s before and after school services aim to provide a “home from home” feel to students.

Located in a growing community, Homework Hub was faced with the challenge of managing their expanding business while maintaining high-quality care.

Committed to helping each child reach their full potential educationally, physically, socially, and emotionally, Homework Hub were looking to support their business with innovative technology that could streamline their operations and enhance the overall experience for children, parents, and educators.



# The challenge

As mentioned, Homework Hub found itself at a crossroads in terms of growth. Wanting to expand, while also stabilising existing operations, Homework Hub was experiencing challenges in terms of trying to balance a growing number of students with an increasing level of operational difficulties. Some of the main challenges for Homework Hub included:



## Manual administrative work

Each day, the Homework Hub team was faced with a growing level of paperwork. From attendance records to invoicing, valuable hours were taken up trying to juggle the administrative demands of an expanding business.



## Fee management

Tracking and managing fees for a large number of children enrolled in different services became increasingly complex for the business. This led to not only confusion for staff and parents, but also errors that put Homework Hub's reputation at risk.



## Parent communication

Maintaining effective communication with parents, especially when children had different schedules and needs, was also becoming a challenge. Ineffective communication can cause misunderstandings, missed updates, and a lack of parental involvement — something that was far from ideal for Homework Hub.



## Compliance

As a growing business, ensuring compliance with childcare regulations was crucial. But, as tracking and reporting measures became more complex, a new system was needed to ensure records and reports were accurate and accessible for inspections.

# Addressing these challenges

In response to these challenges, Homework Hub recognised the need for a comprehensive childcare management software solution. Following extensive research and even trialling another system, Homework Hub eventually came across Little Vista.

After signing up for a free demo and seeing the platform in action, Homework Hub was convinced that partnering with Little Vista was the right solution to streamline their operations and help keep their business on track.

“

**What's impressed me a lot about Little Vista from the start is their ability to listen and move with the industry. Nothing in this sector stands still and Little Vista is always monitoring changes and also taking my suggestions on board. It's made our entire relationship so much easier to navigate.**



Rory McGrath, Homework Hub Founder



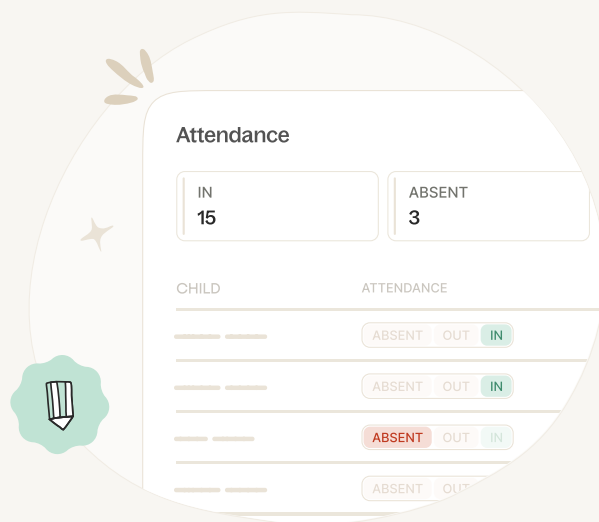
DAY  
OFF

# The solution

## Little Vista — A complete childcare management platform

The Little Vista team collaborated closely with Homework Hub to ensure a smooth transition to the platform. After in-depth consultations with the Little Vista support team, and training and demos provided to staff, Homework Hub were able to integrate the new system with ease.

Having implemented the software, Homework Hub felt most supported by features such as:

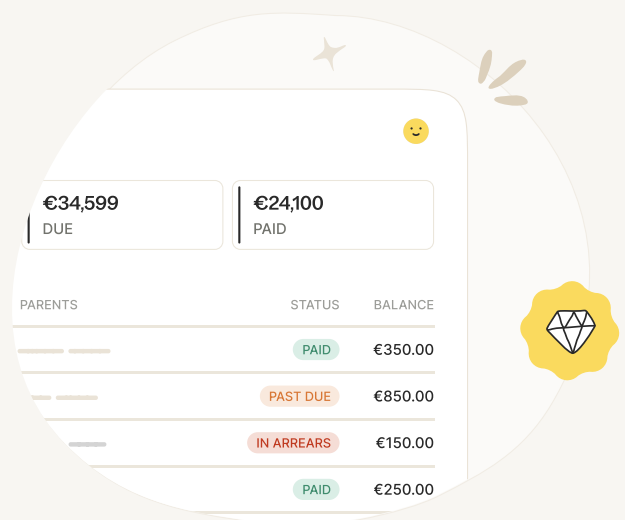


## Streamlined administrative tasks

Little Vista drastically reduced the time spent on administrative tasks. With daily processes like tracking attendance, managing schedules, and preparing reports now completed at the touch of a button, Homework Hub staff could focus on providing high-quality childcare.

## EasyFees feature

One of the standout features for Homework Hub has been the EasyFees function. This allowed the childcare provider to set individual fees for each child and automate invoicing. Parents now receive scheduled invoices, with easier online payments and better communication, reducing the need for overdue fees.



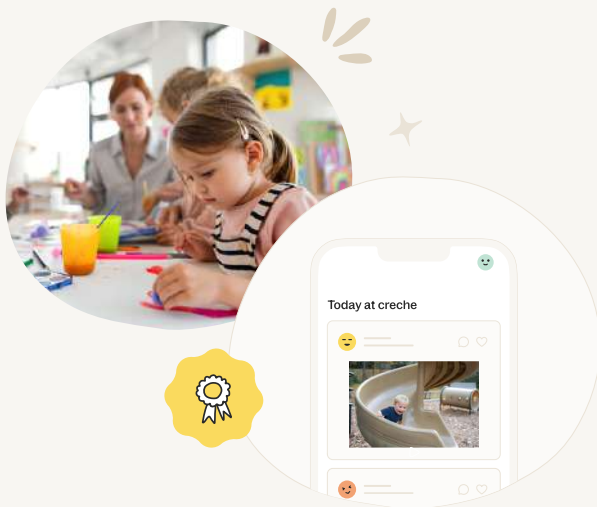
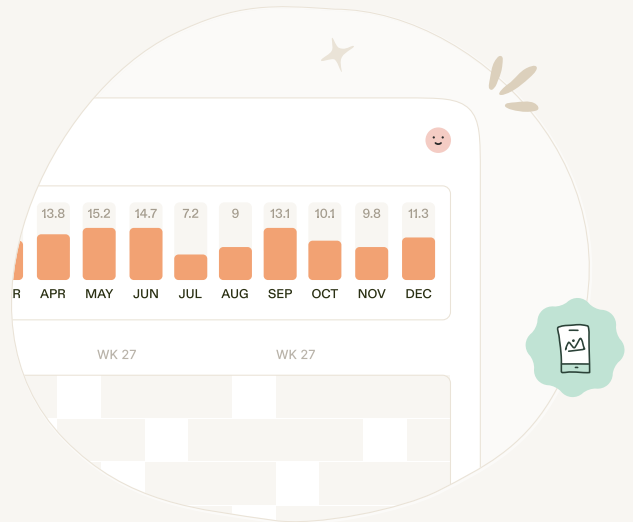


## Enhanced parent communication

As mentioned above, Homework Hub has noted a significant improvement in parent communication. Now that messages, updates, and announcements can now be efficiently delivered through the platform, parent queries and concerns can be addressed more efficiently.

## Compliance and reporting

Little Vista's compliance tools have made it easy for HomeworkHub to meet regulations and prepare for inspections. Detailed reports and attendance records are now easily accessible, making the compliance process more manageable — even on demand!



## Staff training and onboarding

Little Vista's team were able to provide comprehensive training and video support for Homework Hub's staff, ensuring everyone could embrace the new platform at the same time. The team offered guidance, responded to queries, and demonstrated a genuine commitment to Homework Hub's success.

# Ongoing support

The ongoing support that Little Vista provides reflects not only the commitment to Homework Hub, but also to the childcare sector in Ireland and Northern Ireland.

With Little Vista's help, Homework Hub can continuously adapt and evolve, meeting the ever-changing needs and expectations of both parents and educators. This support also empowers Homework Hub to stay at the forefront of childcare management, delivering a consistently high standard of care.

With support provided by a dedicated team, any queries that Homework Hub has can be answered on demand, and with pre-existing knowledge of their business. This personalised approach streamlines the customer support process and ensures Homework Hub always gets the most out of the Little Vista platform.

Offering a flexible 'pay as you go' subscription structure and no set-up fees, Little Vista has given Homework Hub instant access to top-quality technology, without applying additional financial pressure or contractual red tape.



**I always say your best asset is your product, but with Little Vista, what's even more impressive than the product is the team that's behind it**



Rory McGrath, Homework Hub Founder



# Results

The adoption of Little Vista has brought significant changes for Homework Hub, especially in terms of agility and future-thinking. With the administrative workload lightened for staff, there's now more time for growth strategies and the expansion of services.

Now that Homework Hub's founder can act as more of an "overseer" in terms of administrative and communication-based tasks, his core skills can be used in pursuit of new opportunities for Homework Hub, ensuring each child can reach their full potential.

Some of the areas in which Homework Hub have noticed the biggest improvements include:



## Time savings

Administrative tasks that previously took hours can now be completed in minutes.



## Enhanced parent satisfaction

With streamlined communication and the ability to view their child's activities, Homework Hub's reputation as a leading childcare provider has been strengthened, and parent satisfaction has improved.



## More stable operations

With less paperwork and an increased focus on accurate and strategic reports, Homework Hub can more clearly identify gaps in their operations and adapt to an evolving industry.



## Regulatory compliance

Little Vista's tools have also simplified compliance, helping Homework Hub more effectively meet industry regulations. This ensures Homework Hub can now move forward with confidence and trust Little Vista's software to keep pace.



## Improved financial management

The EasyFees feature has reduced late payments and enhanced fee collection efficiency. Payments are now easy to track with a notification system and customisable invoicing process.



# Little Vista – A partner in success

Homework Hub's journey with Little Vista is an example of the platform's ability to transform childcare management. The childcare management software has not only met Homework Hub's needs, it has exceeded them.

By collaborating closely with the Little Vista team, Homework Hub has experienced impressive results in just a short time, reinforcing their position as a leading childcare provider in their community.

As the Little Vista platform continues to evolve, Homework Hub looks forward to new features and updates that address their evolving needs.

## Are you ready to streamline your childcare management and improve parent engagement?

Join Homework Hub and other satisfied childcare businesses on the journey to success with Little Vista.

Sign up for your free demo of Little Vista today:

[Sign up](#)

### About Little Vista

Little Vista is a leading childcare management software provider committed to making childcare operations smoother, more efficient, and parent-friendly. With a focus on reducing administrative headaches with innovative technology and outstanding customer support, Little Vista helps childcare providers like HomeworkHub grow and succeed.